

WELCOME TO HOTEL CUBE

Dear Guest,

On behalf of the entire team at Hotel CUBE Prague, it is my great pleasure to extend a very warm welcome to you. We truly hope that your stay with us will be both relaxing and memorable.

The following pages contain useful information about our hotel, services, and the surrounding area to help you make the most of your time in Prague. Should you need any assistance or have a special request, please do not hesitate to contact our Reception team by dialling 9 — we are always delighted to assist.

We wish you a most pleasant and enjoyable stay with us.

Yours sincerely,

The Hotel CUBE Team



GUEST INFORMATION

For your convenience, the following information will help you make the most of your stay with us. Should you require any further assistance, please don't hesitate to contact our Reception team at any time.

CHECK-IN AND CHECK-OUT

- Check-in time: 3:00 pm
- Check-out time: 12:00 pm (noon)

Should you require a later check-out, please contact the Reception team. If possible, we will be happy to extend the time of your check-out. Availability is subject to confirmation, and additional charges may apply.

TELEPHONE INFORMATION

- To call the Front Desk, please press 9
- For an emergency, please press 9
- To call room to room, please dial the room number

AIR CONDITIONING & TEMPERATURE CONTROL

For your comfort, the room temperature can be adjusted individually. Please follow the instructions on the sign located next to the thermostat to set your preferred temperature. Please note that the air conditioning will automatically turn off when the window is open.

SMART TV

Our in-room Smart TV system offers effortless screen sharing from your personal devices. A Netflix Stick is also provided, allowing you to sign in to your own Netflix or other streaming accounts and enjoy your favourite entertainment in the comfort of your room — just like at home, but with a touch more indulgence.



FOOD & BEVERAGE

From morning coffee to an evening glass of wine, every moment at Hotel CUBE is designed to delight your senses.

BREAKFAST

Start your day with our delicious full breakfast buffet, served in the breakfast restaurant next to the lobby.

Available daily from 7:00 am to 10:30 am.

LOBBY BAR

Located beside the hotel lobby, our Lobby Bar offers freshly brewed coffee, local Czech beer, crafted cocktails, a curated selection of Czech wines, soft drinks, and light snacks.

Open 24 hours a day, seven days a week.

RESTAURANT ALMA

Experience refined dining with seasonal Czech cuisine.

Monday - Saturday

Lunch: 11:30 am - 3:00 pmDinner: 5:30 pm - 11:00 pm

Sunday

■ Dinner: 5:30 pm – 11:00 pm

CAFÉ ALMA

Enjoy fresh pastries, coffee, and desserts in a relaxed atmosphere. Open daily from 9:00 am to 6:00 pm.



SERVICES

Our services are designed to make your stay effortless, comfortable, and memorable. Whether you need assistance with travel arrangements, laundry, or simply wish to relax and unwind, our team is always at your service — any time of the day or night.

FRONT DESK

Check-in begins at 3:00 pm, and check-out is at 12:00 noon.

For late check-out requests, please contact the Front Desk — availability is subject to confirmation and may incur an additional charge.

CONCIERGE

Our dedicated Front Desk team is available 24/7 to assist with any arrangements and to share local insights about Prague and its surroundings, including private and group sightseeing tours.

WAKE-UP CALLS

Wake-up calls can be arranged at any time through the Front Desk.

FITNESS

Our fitness centre, located on the 2nd floor of Building C, is available complimentary for hotel guests. Please wear appropriate sports attire and footwear. The fitness area does not include changing rooms; entry is at your own risk.

Children under 18 must be accompanied by an adult.

Opening hours: 6:00 am - 10:00 pm

INTERNET

Complimentary high-speed Wi-Fi is available throughout the hotel.

Network: HotelCUBE Password: cubeprague

SMOKING

The hotel is entirely non-smoking. The use of cigars, cigarettes, e-cigarettes, or similar devices is not permitted indoors or on the terrace.

Smoking inside your room will result in a €200 cleaning fee. Designated smoking areas are available outside.

LAUNDRY, DRY CLEANING & IRONING

Available daily. A detailed price list is provided in each room. For pickup or inquiries, please contact the Front Desk.



LUGGAGE STORAGE

Complimentary luggage storage is available in the lobby. Please arrange this service through the Front Desk.

PARKING

Secure underground parking is available at 600 CZK per 24 hours. The garage accommodates up to 30 cars; however, some spaces are limited in size.

ADAPTERS

All rooms are equipped with European Type E plug sockets (230 V, 50 Hz). Universal adapters and chargers are available at the Front Desk upon request.

IRON & IRONING BOARD

All guest rooms are equipped with an iron and ironing board, conveniently located in the upper section of the wardrobe.

HAIRDRYER

A hairdryer is provided in each guestroom bathroom.

HOUSEKEEPING

Please use the wooden tag to indicate whether you wish not to be disturbed or when your room may be serviced.

Stayover cleaning begins daily at 3:00 pm.

GREEN PROGRAM

Towels placed on the floor mean "Please change them." Towels left on the rack mean "I will use them again."

TOILETRIES

A full selection of amenities is provided in your room. Additional items — such as pillows, blankets, extra linen, towels, or personal care kits (dental, sewing, shaving, vanity, or lady's sets) — are available upon request at the Front Desk.

BABY CRIBS

Baby cribs are available free of charge upon request.



SAFETY & SECURITY

Our comfort and peace of mind are our top priorities. For your safety, please take a moment to familiarise yourself with the following guidelines and emergency information. Our Front Desk team is available 24/7 to assist with any concern or request.

IMPORTANT PHONE NUMBERS

Police: 158 Fire: 150 Ambulance: 155

General Emergency: 112

IN-ROOM SAFES

Each guest room is equipped with a safe for your convenience and privacy. We kindly recommend that valuables such as money, jewellery, or important documents be placed in the hotel's main safety deposit boxes at the Front Desk, as the hotel cannot assume liability for items not stored there.

SECURITY GUIDELINES

Electrical heating appliances are not permitted in guest rooms.

Smoking indoors, including e-cigarettes, is strictly prohibited and will incur a €200 cleaning fee. The use or storage of flammable or explosive materials is not allowed.

EMERGENCY EXITS

Emergency floor plans are displayed on the inside of your room door, showing the nearest exits and evacuation routes. For additional information, please contact the Front Desk.

MEDICAL ASSISTANCE

In case of emergency, dial 112 for an ambulance or doctor. For immediate assistance, contact the Front Desk (dial 9) and provide your room number and the nature of assistance required.

LOST & FOUND

For any lost or found items, please contact the Front Desk.

PETS

To ensure the comfort of all our guests and maintain the highest level of cleanliness, pets are not permitted in the hotel. Sightseeing in Prague